

# Our Big Idea

*We have created **SAP Vendor Portal**, a portal for customers to enable the system communication and transparency in Good movement between Customer and Supplier. This portal contains functionality from Purchase Order details to invoicing in which Quality gate is also a part.*

## Challenges

- For any industry, vendor (supplier) is key person from whom we receive materials / service
- Most of the companies are still communicating to Supplier via email / physical print / phone to share the following details like
  - Purchase Order details
  - Stock details
  - Good / Service Delivery Dates and Quantity details
  - Quality Compliance
  - RTP Material Stock (Returnable packaging)
- These are the manual and time-consuming processes, also possibilities for human errors
- Mainly following are missing in SAP for future process and analysis
  - Supplier confirmation
  - ASN details

## Services we offer in Logistics

- Purchase Order Details are visible across both ends
- Supplier can confirm the PO with Quantity and Delivery Date
- Supplier can update the ASN against PO with Invoice, Transport details, Materials with Qty, ETA and etc
- Supplier can view the shipment status (like GR Status, QA Status, Payment Status)
- Supplier can upload the QA Certificate of those materials and RTP materials if any

## Business Benefits

- 50% of Time saving happened with the Purchasing team in plant level
- 50% of man power reduction from purchase team in plant level
- 100% Communication between Customer and Supplier is automated
- 99% data accuracy on Delivery and Forecasted
- Based on PO Confirmation material excess / shortage can be calculated
- Supplier can view their own RTP stock with customer
- WH/QA/Planning departments can prepare the task based on ASN
- Single click to create GR

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## Quality

- After GR, if customer found a QA issue and those will be sent to vendor portal for SCAR
- Now supplier can able to view the list of QA Compliance's from customer and provide an action plan
- The Supplier portal data will be transferred to SAP automatically and also as an email notification to concern team about supplier action information like
  - ASN created
  - SCAR provided
  - Forecast updated, etc

## Organization

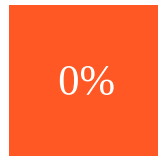
The Vendor Portal is implemented for a Europe based customer who has 500+ vendors across the globe

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## Result



Visibility of current stock at supplier



Material shortage limited



Increase in productivity



Vendor evaluation



Material availability